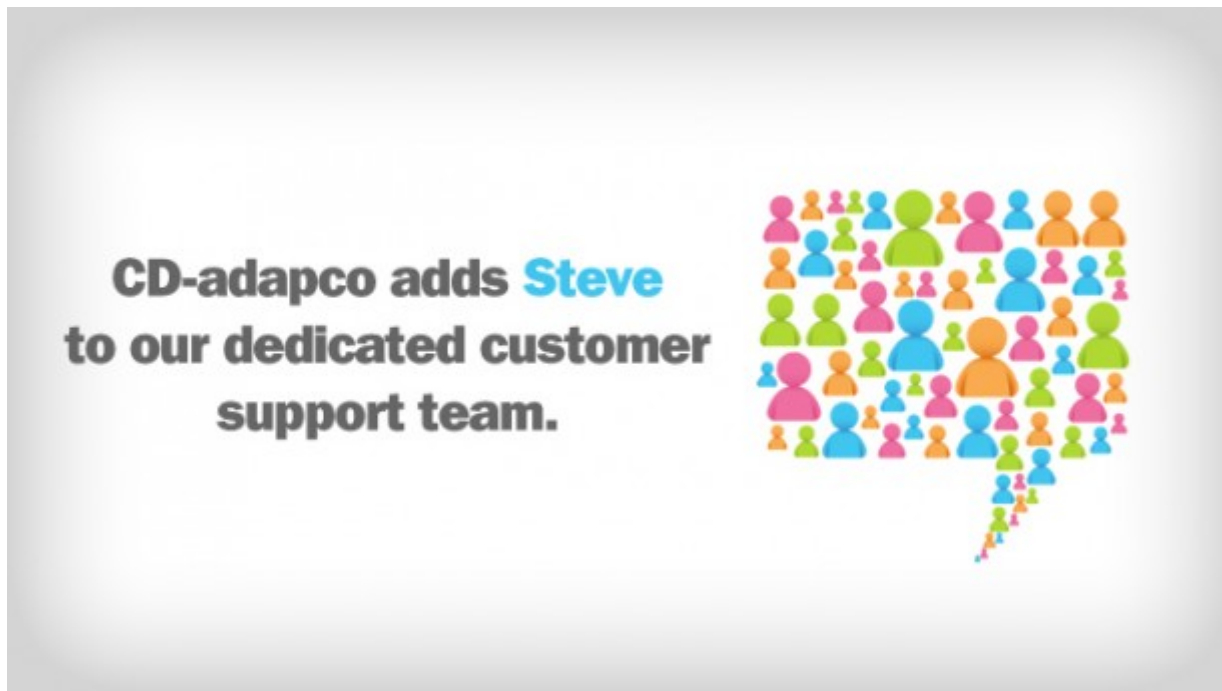




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New York and London. October 5, 2012

Today, CD-adapco announces the availability of its new customer support portal called **Steve**. Stephen McIlwain, Director Engineering Customer Support (Americas), stated, "CD-adapco has a highly responsive and technically competent team of engineers to help its customers meet their engineering analysis needs. **Steve** was built to be an extension of this best-in-class customer support and offers yet more opportunities for customers to interact with CD-adapco's engineering teams."

Steve includes the establishment of a brand new set of Frequently Asked Questions (FAQs) created from the rich database of knowledge built up from assisting engineering companies all around the globe in using CD-adapco's flagship products over many years. This database also includes multimedia files that provide users with short step-by-step guides to many of the features of its software.

CD-adapco is committed to its customers "Engineering Success," therefore each customer has a Dedicated Support Engineer (DSE), who is tasked with understanding both the customer's workflow and engineering applications in detail, identifying potential problems before they even arise, and providing an immediate resolution when they do.

McIlwain continued, "Traditionally, customers have accessed their DSE over the telephone,

or by dropping them an email. With the arrival of **Steve**, CD-adapco is adding new methods by which customers can interact with their DSE and opening up the capability to extract knowledge from across a whole community of engineering professionals.?

CD-adapco customers can gain access to **Steve** by contacting their DSE.

More information is available at: <http://www.cd-adapco.com/steve/> ^[1]

CD-adapco is the world's largest independent CFD focused provider of engineering simulation software, support and services. We have over 30 years of experience in delivering industrial strength engineering simulation.

Source URL: <http://www.cd-adapco.com/node/830>

Links:

[1] <http://www.cd-adapco.com/steve/>